



RETURN FORM

Contact Information

Name : _____

Address : _____

Postal code and City : _____

Country : _____

Email : _____

Phone number : _____

Order date : _____

I confirm that I have included the packing list in the return package
(the packing list was provided as print-out in your delivery package)

Refund or Exchange (please tick the appropriate box)

I want to exchange the item(s) for (please fill in below)

Product name : _____

Color / style : _____

Size : _____

I want a refund (via my original payment method)

Reason for return (please tick all applicable boxes)

Article too small

Article too big

I ordered multiple articles to try multiple sizes

I ordered the wrong article

I received the wrong article

Article was defect (please explain)

Article did not meet my expectations

Article was delivered too late

Other reason (please explain) : _____

Return address

Please fill out the requested information and send your return(s) including this form to:

Donsje B.V. - (2nd floor)
Dynamostraat 72
1014 BZ, Amsterdam
The Netherlands

Terms & Conditions

Donsje will only accept returned products that are shipped back within 14 days of the delivery date of your order.

Make sure all returned products are in the same condition as you received them, including the label attached. Donsje will not accept items that have been worn.

The original price paid for the product(s) will be credited. Transportation costs will not be credited.

Donsje highly recommends using trackable mail or delivery confirmation. Without this, lost packages will not be refunded.

We will reimburse the amount via your original payment method within 5 working days. Please note that depending on the payment process the creditation might take some additional days.

For our general terms & conditions please check our website www.donsje.com

Customer care

Email us: info@donsje.com
Call us: +31 (0)20 2101321
Monday - Friday
09:30 - 17:00 CET



@donsjeamsterdam